What Can You Do at a Japanese Convenience Store Besides Shop?

日本便利商店除了買東西，還能做什麼？



Choose the right branch

先找有服務的門市



Illustrative scene · 情境示意

Match the equipment

A printer, an ATM and a staffed counter handle different jobs. Look at the branch information for the one service you need today.

列印、提款與寄件需要的設備不同。先查目標門市，看是否有自己這趟要用的那一項服務。

Read the operator's guide

Use the chain's visitor page for an overview, then open the specific service instructions. Different chains can use different apps or procedures.

先看該連鎖便利商店的旅客說明，再點進個別服務。不同品牌的操作方式和使用的應用程式可能不同。

Prepare before leaving

For printing, bring the file. For cash, bring a compatible card and know the PIN. For a parcel, prepare recipient and delivery details.

列印先備妥檔案，提款帶相容卡片並確認密碼，寄件則先整理好收件資料與配送需求。

[1] [2] [3]

Print a document

把手機裡的文件印出來



Illustrative scene · 情境示意

Choose a transfer method

For a 7-Eleven multifunction copier, check the official print instructions for supported phone apps and storage media. Open the file before visiting.

以 7-Eleven 為例，先查複合機官方說明，看支援哪些手機程式或儲存裝置。出門前先確認檔案打得開。

Check the settings

Select document printing and the correct file. Verify paper size, orientation, colour and number of copies against the result you need.

選文件列印和正確檔案。確認紙張尺寸、方向、彩色或黑白，以及份數，特別留意直式與橫式。

Collect everything

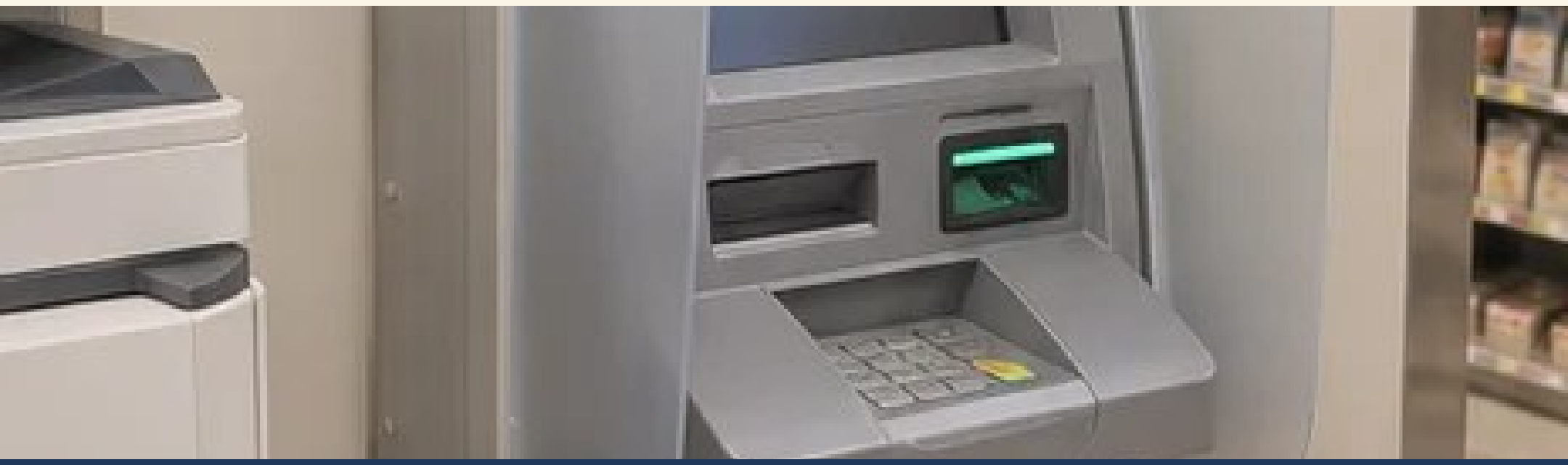
Check that the sheet is complete and readable. Retrieve any memory device and take every printed page, especially if it contains booking details.

拿到文件後，確認頁面完整、內容清楚。帶走儲存裝置和全部紙張，尤其是印有訂房或訂位資料的文件。

[1] [2] [3]

Get yen from an ATM

使用 ATM 提領日圓



Illustrative scene · 情境示意

Find the network

At a Seven Bank ATM, compare your card network with the list for foreign-issued cards. Check with your issuer about overseas withdrawal access.

在 Seven Bank 的機台，核對海外發行卡支援清單與卡片標誌。並向發卡行確認是否已開放海外提款。

Read before confirming

Select an available language you understand. Review the withdrawal amount and any displayed fee before you confirm the transaction.

先選自己看得懂的介面語言。最後確認前，再讀一次提領的日圓金額，以及機台顯示的手續費。

Check the tray and slot

Retrieve your cash, card and receipt as directed by the machine. If the transaction fails, read the display before trying a different method.

依照機台提示取回現金、卡片與收據。若提款失敗，先讀清楚螢幕訊息，再決定下一步。

[1] [2] [3]

Send a parcel

想寄行李或包裹



Illustrative scene · 情境示意

Check the destination

Some 7-Eleven branches accept parcels for eligible destinations. Ask whether this branch accepts your item and whether the recipient can receive it.

部分 7-Eleven 門市可受理寄送至指定目的地的包裹。先問該店能否收件，同時確認目的地有人可代收。

Confirm timing

For a hotel or airport delivery, check the carrier's cutoff and arrival estimate before handing over the item. Plan for more than same-day delivery.

寄到旅館或機場，交件前先確認最晚受理時間和預估送達日。規劃行程時要預留跨日配送時間。

Keep the receipt

Confirm destination, recipient and agreed delivery details with the clerk. Save the customer receipt and any tracking information until the parcel arrives.

與店員一起核對地址、收件人和配送安排。寄件憑證與追蹤資料要留到對方收到包裹。

[1] [2] [3]

A single-stop plan

一次辦三件事的順序

A paper copy

找多功能影印機

If a parcel must arrive before you leave a hotel, check the delivery estimate at the counter first. The other tasks can wait.

若包裹必須在你退房前送達，先去櫃檯確認送達時間。列印和提款可以等寄件時效確定再辦。

Japanese yen

找支援卡片的 ATM

For a multi-page document, confirm the size and orientation in the preview. If unsure, print one page before paying for several copies.

印多頁文件，先在預覽檢查尺寸與方向。若還不確定，可先印一頁確認效果，再印多份。

A parcel

到櫃檯問寄件服務

Estimate the yen needed for your next cash-only stops. Check the ATM amount and fee on the final screen before accepting.

先估下一段行程有哪些站點只能付現。提款前在最後的確認畫面核對金額與費用。

If the service is unavailable

這家店辦不了怎麼辦

Printer

取文件及儲存裝置

Check the file type and transfer method in the chain’s instructions. Keep the original and prepare a supported copy if necessary.

先查連鎖店的機台說明，核對檔案類型與傳檔方式。保留原始檔，必要時另存成支援的格式。

ATM

取現金、卡片與收據

Check the displayed message and your issuer’s overseas settings. If necessary, use the bank’s official ATM locator for another compatible location.

核對機台訊息和發卡行的海外提款設定。必要時，用銀行官方 ATM 地圖找另一台支援的機器。

Parcel

留寄件憑證和追蹤資訊

Ask which destination, paperwork or timing requirement is missing. A staffed carrier office can help check alternatives for your specific shipment.

問清楚問題在目的地、寄件資料或時效。若門市無法受理，可帶著包裹到物流業者服務站詢問。

[1] [2] [3]

Print a document at a konbini

在便利商店印一份文件

Prepare the file

先把文件存好

7-Eleven's Easy Netprint app supports formats including PDF. Upload the file and keep the print details available on your phone.

7-Eleven 的簡單網路列印 App 支援 PDF 等格式。上傳後保留列印資訊。

Match the paper

確認紙張大小

The chain lists A4 among its plain-paper choices. Check the preview and select the paper and colour settings you actually need.

業者列有 A4 普通紙等選項。先看預覽，再選正確紙張及彩色或黑白。

Pay and collect

付款後領件

Pay at the multi-copy machine and check that every page printed. Take originals back if you used the scanner or copier.

在多功能事務機付款，檢查是否印齊。若同時掃描或影印，也要拿回原稿。

[4]

REFERENCES

Sources & links

資料來源與原文連結

Tap a source to open the original. Edition: 24 Nov 2026.
點選條目可開啟原文。版本日期為 2026 年 11 月 24 日。

01 **sej.co.jp**
日本 7-Eleven | 旅客門市服務 →

02 **sej.co.jp**
日本 7-Eleven | 列印服務 →

03 **sevenbank.co.jp**
Seven Bank | 海外發行卡提款 →

04 **7-Eleven Japan · Easy Netprint app**
セブン-イレブン | かんたんnetprint →



Illustrative scene · 情境示意

Diagrams redrawn for this edition. Scene images are illustrative.
圖解依資料重新編排。內頁影像用於說明情境。